

F-Secure Online Backup Quick Installation Guide

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Chapter 1

F-Secure Online Backup Quick Installation Guide

Topics:

- *Introduction*
- *System Requirements*
- *Installation*
- *Uninstallation*
- *Technical support*

Introduction

Welcome to the F-Secure Online Backup program.

The F-Secure Online Backup program is a software application, which you can use to back up and restore your pictures, videos, music, e-mail messages, and other documents. You can have the F-Secure Online Backup program automatically select the important files for you and back them up, or you can manually select the files for the backup. The files are backed up to a secure server on the Internet. The automatic backup is a continuous process that works in the background.

The program watches for any changes in files on your computer and adds them automatically to the backup. Later on, you can restore any file from the backup to your computer. You can restore all your files automatically, or you can manually select the files for restoring.

System Requirements

Read the following before installing F-Secure Online Backup.

Operating system	Component	Requirements (minimum and recommended)
Microsoft Windows XP (SP2)	Processor	Minimum: Capable of running Microsoft Windows XP 32-bit. Recommended: 1 GHz or higher.
	Memory	Minimum: 256 MB. Recommended: 512 MB.
	Display	Minimum: 8-bit (256 colors). Recommended: 16-bit (65000 colors).
	Disk space	Minimum: 50 MB of free hard disk space. Additional space for backing up large files. Recommended: 500 MB of free hard disk space.
	Internet connection	Required for backing up files. Recommended: Broadband Internet connection with at least

Operating system	Component	Requirements (minimum and recommended)
Microsoft Windows Vista (all versions)	Processor	192 kbit/s of upload capacity. Minimum: 1 GHz 32-bit or 64-bit. Recommended: 1.8 GHz 32-bit or 64-bit.
	Memory	Minimum: 1 GB. Recommended: 2 GB.
	Display	Minimum: 16-bit. Recommended: 32-bit.
	Disk space	Minimum: 1 GB of free hard disk space (on the system disk). Recommended: 2 GB of free hard disk space (on the system disk).
	Internet connection	Required for backing up files. Recommended: Broadband Internet connection with at least 192 kbit/s of upload capacity.
Apple Mac OS X Tiger (10.4.9 and newer versions) or Leopard (10.5.x)	Processor	Only Intel-based Macs are supported.

Memory	Minimum: 256 MB of RAM. Recommended: 512 MB of RAM.
Display	Minimum: 16-bit. Recommended: 32-bit.
Disk space	Minimum: 100 MB of free hard disk space. Recommended: 1 GB of free hard disk space.
Internet connection	Required for backing up files. Recommended: Broadband Internet connection with at least 192 kbit/s of upload capacity.

Installation


The following gives you instructions on how to install the F-Secure Online Backup program.

Installation on a Windows computer

The following gives you instructions on how to install the F-Secure Online Backup program on a Windows computer.

You can download the F-Secure Online Backup program from the F-Secure website or purchase it from one of our business partners.

To install the program:

1. Do one of the following:
 - If you downloaded the F-Secure Online Backup program, double-click the downloaded `.exe` file to start the installation.
 - If you have the F-Secure Online Backup installation CD, insert the CD. The installation should start automatically.
 -  **Note:** If it does not, go to Windows Explorer, double-click on the CD-ROM icon and double-click the `autorun.exe` file to start the installation.
2. Select the installation language and click **OK**.
The setup wizard opens.
3. Click **Next**.
4. Read the license agreement. If you agree with the license agreement, select **I accept the agreement**, and click **Next**.
5. Follow the instructions in the setup wizard.
6. When the installation is complete, click **Finish** to close the setup wizard.

When F-Secure Online Backup program launches for the first time after the installation, you need to activate the program. A wizard guides you through the activation. For detailed instructions, see the F-Secure Online Backup Help. You can open the help from the program user interface by clicking the Help link.

Installation on a Mac computer

The following gives you instructions on how to install the F-Secure Online Backup program on a Mac computer.

You can download the F-Secure Online Backup program from the F-Secure website or purchase it from one of our business partners.

To install the program:

1. Do one of the following:
 - If you downloaded the F-Secure Online Backup program, double-click the downloaded `.dmg` file.
 - If you have the F-Secure Online Backup installation CD, insert the CD, double-click the CD-ROM icon, locate the **Mac installation** folder, and in the **F-Secure Online Backup** folder, double-click the `.dmg` file.
2. In the Finder window that opens, double-click the installer file to start the installation.
3. In the Welcome window, click **Continue**.
4. Read the license agreement. If you agree with the license agreement, click **Continue** and then click **Agree**.
5. Follow the instructions in the setup wizard.
6. When the installation is complete, click **Restart** to finish the installation and restart your computer.

When F-Secure Online Backup program launches for the first time after the installation, you need to activate the program. A wizard guides you through the activation. For detailed instructions, see the F-Secure Online

Backup Help. You can open the help from the program user interface by clicking the Help link.

Uninstallation

To temporarily stop backing up files:

1. Open the product.
2. Click the **Pause** button at the bottom of the screen.
3. Select for how long you want to stop backing up the files.

To turn off all backups and uninstall the program:

1. Click the **Backup** tab.
2. To turn off Office documents, Pictures and videos and Music, click the **Turn Off** buttons.
3. Next to E-mail, click **Change**. Select **Do not back up any files** and click **OK**.
4. Next to My important files, click **Change**. Select **Do not back up any files** and click **OK**.
5. Uninstall the client program:
 - a) In Windows XP, click **Start**.
 - b) Select **Control Panel**.
 - c) Select **Add or Remove Programs**.
 - d) Scroll down the list until you see the F-Secure Online Backup program, select it and click **Remove**.
 - a) In Windows Vista, click **Start**.
 - b) Select **Control Panel**.
 - c) Click **Uninstall a Program**.
 - d) Scroll down the list until you see the F-Secure Online Backup program, right-click it and select **Uninstall**.
 - a) In Mac OS X, open the Applications folder.
 - b) Select the F-Secure Online Backup program.
 - c) Click **Uninstall F-Secure Online Backup**.

Your account expires at the end of the subscription period. However, you can still restore your files within 45 days. After this, you cannot

restore your files anymore, unless you request it separately from F-Secure. Your backup is permanently deleted 60 days after you have uninstalled the program.

Technical support

Below you can find information about technical support.

You can access the help by clicking Help in the product user interface. Please consult the help before contacting F-Secure Online Support Center. If you have any problems or questions that are not covered in the help or online services, please use the following contact information to contact the F-Secure staff

Denmark:

+45 70 20 41 51

http://www.f-secure.com/en_EMEA/support/ <http://support.f-secure.se>

Sweden

+46 8 5074 4011

Finland:

+358 9 2520 5050

<http://support.f-secure.fi>

Switzerland

+41 84 220 40 80

http://www.f-secure.com/en_EMEA/support/

France

+33 17 303 65 43

<http://support.f-secure.fr>

United Kingdom

+44 8700 130 794

http://www.f-secure.com/en_EMEA/support/

Germany

+49 69 66 98 3131

<http://support.f-secure.de>

United States and Canada

+1 866 295 2725

http://www.f-secure.com/en_EMEA/support/

Italy

+39 199 400 048

<http://support.f-secure.it>

Asia / Pacific (English)

+603 7712 4605 (Malaysia)

http://www.f-secure.com/en_EMEA/support/

Norway

+47 22 419 890

Other countries (English)

+358 9 8862 5050

http://www.f-secure.com/en_EMEA/support/ http://www.f-secure.com/en_EMEA/support/

Poland

+48 22 356 1946

http://www.f-secure.com/en_EMEA/support/